



MUSLIM WOMEN'S ADVISORY COUNCIL

GOOD PRACTICE

Mwac Case worker panel are all women. Mwac decision making panel (Expert Panel) consists of 2 women and 2 men, consist of Sharia lawyer, Islamic scholar, Imam, English lawyer

Mwac have the following policies in place;

- Complaints policy and complaints checklist
- Confidentiality policy
- Conflict of interest policy
- Data protection policy
- Health and safety policy
- Diversity and equal opportunity policy
- Safeguarding policy
- Trustee code of conduct
- Expert panel code of practice

Mwac have a trained Arbitrator among the Expert panel who ensure that the clients are informed both verbally and in writing about their rights under civil law.

Mwac gives equal consideration to statements made by both husband and wife. In case of domestic violence, police records, non-molestation orders and solicitors notices are taken into account.

Mwac do not make judgement about their clients We recognise the harm which can result through the use of mediation in situations of domestic abuse and will not refer victims.

Mwac do not offer mediation.

Mwac Expert panel and case workers adhere to Code of practice.

Mwac Fees are waived for women on benefits / low income, women suffering domestic abuse and forced marriages, women who are in refuges, and women who are poor and vulnerable.

Mwac deals with Islamic divorce aspect and do not get involved with child custody or financial matters.

Mwac panels adhere to Safeguarding policy.

Mwac ensure highest confidentiality is maintained about all their clients and strictly adhere to confidentiality policy.

Mwac provides counselling service to their clients.

Mwac runs awareness campaigns about importance of civil marriages along with religious marriage, highlighting the consequences of not being in a legally valid marriage.

Mwac runs empowerment sessions for their client.

Mwac inform women about their rights in Islam regarding Maher and delegated right to divorce.